



FEMA

August 3, 2026

DR-4927-LA NR-015

FEMA News Desk: 940-898-5454

FEMA-R6-NewsDesk@fema.dhs.gov

News Release

FEMA Calls May Come from Unfamiliar Numbers

BATON ROUGE, La. – After Louisianans apply for disaster assistance, FEMA may call to schedule an inspection of the damaged home or to gather more information before they process the application. These calls may come from unfamiliar area codes or phone numbers.

It is important to answer the call. A FEMA inspection is required to determine whether a home is safe, functional and accessible after Tropical Storm Arthur. If an inspection cannot be scheduled, that may cause a delay in FEMA's review of a homeowner's or renter's application.

There is no charge for an inspection. The inspector will have FEMA photo ID and your application number. FEMA representatives never ask for money. If you receive a call from someone claiming to be a FEMA representative, but you aren't sure, call the **FEMA Helpline** at **800-621-3362** to verify the caller's identity.

Residents of **Avoyelles, Lafourche, Pointe Coupee, St. Landry, St. Tammany and Terrebonne** parishes have until **Monday, Aug. 31**, to apply for federal disaster assistance if you had damage or losses from the storm.

The fastest way to apply to FEMA is online at DisasterAssistance.gov.

You may also use the [FEMA mobile app](#) or call the **FEMA Helpline** at **800-621-3362**. Lines are open from **6 a.m. to 1 a.m.** for assistance in multiple languages. If you use a relay service, such as video relay (VRS), captioned telephone or other service, give FEMA your number for that service.

You may also visit any Disaster Recovery Center to receive in-person assistance. To find one in your area, visit FEMA.gov/DRC.

To view an accessible video about how to apply visit: [Three Ways to Register for FEMA Disaster Assistance - YouTube](#).

For more information, visit fema.gov/disaster/4927. Follow FEMA Region 6 on social media at x.com/FEMARegion6 and at facebook.com/FEMARegion6/.

#

FEMA's mission is helping people before, during, and after disasters.

Disaster recovery assistance is available without regard to race, color, religion, nationality, sex, age, disability, English proficiency or economic status. If you or someone you know has been discriminated against, call FEMA toll-free at 833-285-7448. If you use a relay service, such as video relay service, captioned telephone service or others, give FEMA the number for that service. Multilingual operators are available. (Press 2 for Spanish).