## **Apply for Legal Assistance**

ALSC has three options to apply for legal assistance:

Apply online through our statewide portal that requires you to complete an application to determine your eligibility for legal services. Visit www.la-law.org/get-help.

Call TOLL FREE 1-866-ASK-ALSC to apply for services over the telephone.

Visit a local office to apply in person.





#### **Office Locations**

- **Shreveport** 720 Travis Street
  - Monroe 3016 Cameron Street Monroe, LA 71201 Shreveport, LA 71101
- **Natchitoches** 134 St. Denis Street Natchitoches, LA 71457
- Alexandria 1808 Jackson Street Alexandria, LA 71301
- Lafayette 1020 Surrey Street Lafayette, LA 70501
- **Lake Charles** 2911 Ryan Street Lake Charles, LA 70601

Franklin 1407 Barrow St., Ste H-1 Franklin, LA 70538

Scan For Lega Aid





Funded by:





Acadiana Legal Service Corporation provides counsel and advice, legal representation and advocacy to low-income and elderly individuals. ALSC has separate law units to handle specific legal areas and has a dedicated intake process to determine eligibility and connect the eligible client with the right attorney.

### **Get Connected!**







acadianalegalservice



# How do I access public benefits?

www.la-law.org

#### **Administrative** Law Unit

Public benefits are often the primary source of household income. Any change can result in a loss or overpayment that can severely affect an individual's means to live. If you are denied initial benefits, ALSC may assist you with the appeal process. ALSC's administrative law unit provides legal counsel and advice on legal issues for:

- **SOCIAL SECURITY DISABILITY INSURANCE (SSDI)**
- **SUPPLEMENTAL SECURITY INCOME (SSI)**
- **SNAP BENEFITS (FOOD STAMPS)**
- MEDICAID/MEDICARE
- **TANF (WELFARE)**
- **SOCIAL SECURITY**
- **OVERPAYMENTS**
- **VETERAN BENEFITS**

#### **Public Benefits Education**

ALSC offers a variety of in-person and virtual clinics, legal presentations, application drives and participates in resource fairs throughout the 42 parishes in our service area.

View and schedule upcoming events at www.la-law.org/outreach.

### **Overcoming Overpayments**

**OVERCOMING OVERPAYMENTS** 

If you are charged with an overpayment, you must prove that you are without fault. You must also prove that repayment would deprive you of meeting ordinary and necessary monthly expenses. Social Security can also request repayment when you are not at fault if it is found you can afford to repay the overpaid amount.

APPEALING AN OVERPAYMENT

Contact SSA right away and appeal by filing a **Request for Reconsideration**. Request your benefits to be continued at your usual amount during your appeal. SSA will review the facts again to verify that you were overpaid and the amount you owe. You will receive another letter following this appeal.

WHAT IF I AM DENIED?

In most cases, the matter can be resolved by filing a Request for Waiver. You must be without fault. SSA reviews your income and expenses, and a waiver may be granted in full.

**REQUEST FOR HEARING** 

If a waiver is not granted, negotiations can be made to repay at a rate you can afford, you can also file a Request for Hearing before an Administrative Law Judge if you disagree with the reconsideration or waiver decision.

#### Additional **Services**

#### ADOVCACY AND REPRESENTATION

We offer potential clients a free, no-obligation case review where a skilled representative will answer your questions and help determine the status of your public benefit issue.

An attorney or paralegal advocate will represent you in ALJ courts and help you pursue federal benefits like:

- **SOCIAL SECURITY DISABILITY INSURANCE (SSDI)**
- SUPPLEMENTAL SECURITY **INCOME (SSI)**
- **SNAP BENEFITS (FOOD STAMPS)**
- MEDICAID/MEDICARE
- **TANF (WELFARE)**

#### **Online Resources**

232-HELP

232-help.org

Louisiana Law Help

https://louisianalawhelp.org/

**Social Security Adminstration** 

www.SSA.gov

**SNAP/TANF** 

www.dcfs.la.gov

Louisiana Department of Health www.ldh.la.gov